



**HF Markets (SV) Ltd**  
**100% CREDIT BONUS**  
**TERMS AND CONDITIONS**

## 1. General Terms

- 1.1. The 100% Credit Bonus is a bonus offered by HF Markets (SV) Ltd (herein **“the Company”**) to its Clients under the following Terms.
- 1.2. By opening a trading account under this 100% Credit Bonus program, the Client acknowledges that he has read and agreed to be bound by these Terms and Conditions as well as to the Company Trading Terms and Conditions.
- 1.3. The promotional period for this 100% Credit Bonus Offer shall run from November 11th 2013, onwards. There is no time limit for the completion of the bonus volume requirements.
- 1.4. The Company has the right to amend, alter or terminate this Bonus Promotion at its sole discretion, and at any time without notice.
- 1.5. The Company reserves the right to refuse offering of the 100% Credit Bonus at its sole discretion without the need to provide justification. The Company will not be liable for any stop outs or any other consequences that result out of a Bonus cancellation and/or removal.
- 1.6. If the Company suspects that a Client has abused or attempted to abuse a promotion, or otherwise acted with a lack of good faith towards us, then the Company reserves the right, at its sole discretion, to deny, withhold or withdraw from that Client the 100% Credit Bonus or promotion and if necessary to cancel any terms and conditions with respect to that Client, either temporarily or permanently, or terminate that Client's access to the service and/or block that Client's Account.
- 1.7. Any dispute or situation not covered by these Terms will be resolved by the Company Management in a fair manner.
- 1.8. The 100% Credit Bonus applies on new deposits or internal transfers to trading accounts of at least 100 USD/ 100 EUR/ 30,000 NGN/ 10,000 JPY (or any other currency equivalent).
- 1.9. A Client can also receive the Credit Bonus via the accumulation and redemption of HFM Bars in accordance with the provisions of the Trading Rewards Loyalty Program's terms and conditions.
- 1.10. The 100% Credit bonus offer only applies to Micro, Premium, and Islamic account types.

- 1.11. Once a client completes the volume requirement, they will need to send an email to [support@hfm.com](mailto:support@hfm.com) requesting the bonus to be released.
- 1.12. After the volume requirements are met, the client has three (3) months in order to claim the bonus to be released. Failure to do so within the aforementioned timeframe will invalidate the client's right to claim the bonus.
- 1.13. The maximum amount that can be active in this bonus promotion is 30,000 USD/ 25,000 EUR/ 3,000,000 NGN/ 3,000,000 JPY per trading account. If a Client has multiple trading accounts, then the sum of the active bonus awarded for ALL of the Client's trading accounts cannot exceed 150,000 USD/ 150,000 EUR/ 10,000,000 NGN / 16,000,000 JPY. It should be noted that any credit bonus credited via the accumulation and redemption of bars through the Trading Rewards Loyalty Program, shall count towards all the above-mentioned maximum allowed bonus amounts.
- 1.14. Participation in the 100% Credit Bonus is not allowed for persons under the age of 18 or otherwise under the legal age in their country of residence ("minors").
- 1.15. Please note that you cannot switch between bonus programs offered by the company. If you no longer wish to use a trading account with bonus, please send an email to [support@hfm.com](mailto:support@hfm.com) in order to archive the bonus account.

## 2. Operating Terms

2.1. To withdraw the bonus from your account you need to make transactions (number of standard lots) in the amount of;  $(\text{Total Awarded Bonus Sum} / 2) = \text{Number of Standard Lots}$ .

**EXAMPLE:** You receive a \$200 bonus. To withdraw the received bonus, you need to make a transaction  $\$200 / 2 = 100$  Standard Lots (only closed deals are taken into account).

The above-mentioned calculation is only used for USD Trading Accounts.

**ATTENTION:** Only Commodities, Energies, Forex, Spot Indices and USDIndex (Index Futures), Metals and US Shares count towards completing volume requirements.

**NOTE:** For trades on Metals, Energies, 1 Standard Lot counts as 0.10 lot towards completing the bonus volume requirements.

For trades on Commodities, Indices, US Shares, EU Shares, 1 Standard Lot counts as 0.01 lot towards completing the bonus volume requirements.

For U.K Shares, 1 Standard Lot counts as 0.001 lot towards completing the bonus volume requirements.

For the remaining currency trading accounts a proportional formula is used to calculate the Number of Standard Lots.

**Only trades that have a 3 pips difference between open and close price are counted towards the Volume Requirements.**

- 2.2. When a Client makes a withdrawal from their account, they will be subject to a proportionate removal of the bonus amount awarded. The formula used by the system regarding Bonus Removals following a withdrawal request is: WITHDRAWAL AMOUNT X 1 (100%). For example: If a Client withdraws 100 USD from their account, 100 USD will be deducted automatically from the 100% bonus amount that had been previously claimed and awarded.
- 2.3. Unless all requirements of the program are met, you can withdraw no more than your original deposit plus profits (or minus losses) at any time. Once the original deposit is removed, the bonus is lost. **If a part of the original deposit is withdrawn the bonus is removed on a pro rata basis, therefore there will be a partial bonus removal. Each withdrawal is subject of bonus removal as per calculation in point 2.2.**
- 2.4. Furthermore, if the volume requirements are not completed then the 100% Credit Bonus can only be used for credit purposes.
- 2.5. If volume requirements are not met and the equity of the account goes below the available bonus amount, then the bonus is removed automatically by the system. In other words, if the Cash Equity (Equity - Credit Bonus) becomes zero or less, all previously awarded Credit Bonuses will be cancelled and withdrawn from the respective Client's account. In these circumstances the Company shall not be liable for any consequences of the bonus cancelation, including, but not limited to, order(s) closure by Stop Out.
- 2.6. Internal funds transferred between trading Accounts within the Company are considered as withdrawals, therefore Bonus removal will be applied if the amount being transferred

out from the 100% Credit Bonus account is from the original balance that was awarded a respective bonus.

- 2.7. Credit Bonuses cannot be transferred between, or from Eligible Clients' trading Accounts within the Company.
- 2.8. In the case of selecting the 100% Credit Bonus there is **no margin call alert**.
- 2.9. These Terms and Conditions are made in English language. Any other language translation is provided as a convenience only. In the case of any inconsistency or discrepancy between original English texts and their translation into any other language, as the case may be, original versions of English shall prevail.

### **3. Termination of this Bonus**

- 3.1. The Company may terminate this Bonus with immediate effect in an event of Default of the Client, as defined in the Account Opening Agreement between the Client and the Company, by notifying client in advance.
- 3.2. Either party has the right to terminate this Bonus immediately by giving written notice to the other. Termination will not affect any accrued rights.
- 3.3. If the Company suspects or has reason to believe that a Client has abused and/or manipulated the Terms and Conditions of this Bonus by hedging his positions internally (using other trading accounts held with Company) or externally (using other trading accounts held with other brokers) and/or has not acted in good faith, the Company reserves the right, at its absolute discretion and without obtaining the Client's consent, to remove the Bonus from the Client's Trading Account(s) or from his winning hedged Accounts with immediate effect.
- 3.4. If the Company suspects or has reason to believe that a Client has more than one account under this Program, the Company reserves the right, at its absolute discretion and without obtaining the Client's consent to remove the Bonus from the Client's Trading Account(s) with immediate effect. The Company accepts no liability whatsoever for any loss resulting from the Stop Out of open positions after any Rewards removal in accordance with these Terms and Conditions.

#### **4. Amendments**

4.1. The Company may from time to time amend the terms of this Bonus and/or any other legal documentation found on the Company's Website and Client's myHF Area. The Client is responsible for being updated of any changes and/or amendments in the terms and conditions of this Bonus.

#### **5. Dispute**

5.1. Any dispute arising with or in connection to any of the terms and conditions of this Bonus shall be dealt by the Company as per the Company's Complaints Handling Policy, which is available on the Company's website.

5.2. All complaints must be in writing and addressed to the Customer Support Department of the Company via email at [support@hfm.com](mailto:support@hfm.com) . More details on the procedure which the Client must follow, the deadlines for receiving a response from the Company as well as contact details for the Company's regulatory authority can be found on the Company's website in Section "Legal Documentation".

#### **6. Acknowledgments**

6.1. The Client acknowledges that where the Company has any indication or suspicion of any form of arbitrage, abuse, fraud, manipulation, cash-back arbitrage connected to a Trading account or any other forms of deceitful or fraudulent activity, then the Company reserves the right at its sole discretion to:

- Close/ suspend all Trading Accounts the Client has with the Company either temporarily or permanently;
- Void all previously credited trading bonuses from the Client's Trading Accounts with the Company;
- Void all transactions carried out, including any pending orders and/ or any profits or losses earned.

6.2. The Client further acknowledges and understands that where any of the circumstances mentioned in Clause 6.1 above, occur, the Company will not be liable for any consequences on the Bonus cancellation, including, but not limited to, order(s) closure by Stop Out.

- 6.3. The Client acknowledges that Forex and CFDs are leveraged products which involve a high level of risk. When trading in such products, it is possible for Clients to lose all their invested capital. These products may not be suitable for everyone, and Clients should ensure that they understand the risks involved. Clients should seek independent advice if necessary.
- 6.4. These Terms and Conditions are made in English language. Any other language translation is provided as a convenience only. In the case of any inconsistency or discrepancy between original English texts and their translation into any other language, as the case may be, original versions of English shall prevail.

*Version: 2024/01*